# WINRADIUS – Troubleshooting Steps

## 1. Run WinRadius in XP SP3 compatibility mode.

Windows 8 does not have a direct 'compatibility mode' menu item.

Right-click on WinRadius.exe and select 'troubleshoot compatibility'.

Option is to 'try recommended settings' and it eventually goes into XP mode.

## 2. Once WinRadius opens, click on Settings $\longrightarrow$ Database

Click on the 'Configure ODBC Automatically' button. Check the dialog…if it still comes up with an issue then just change the ODBC from the default 'WinRadius' to something like 'WinRadius2".

## 3. Restart WinRadius.

If you still have problems with Winradius, please contact your course coordinator for further assistance.